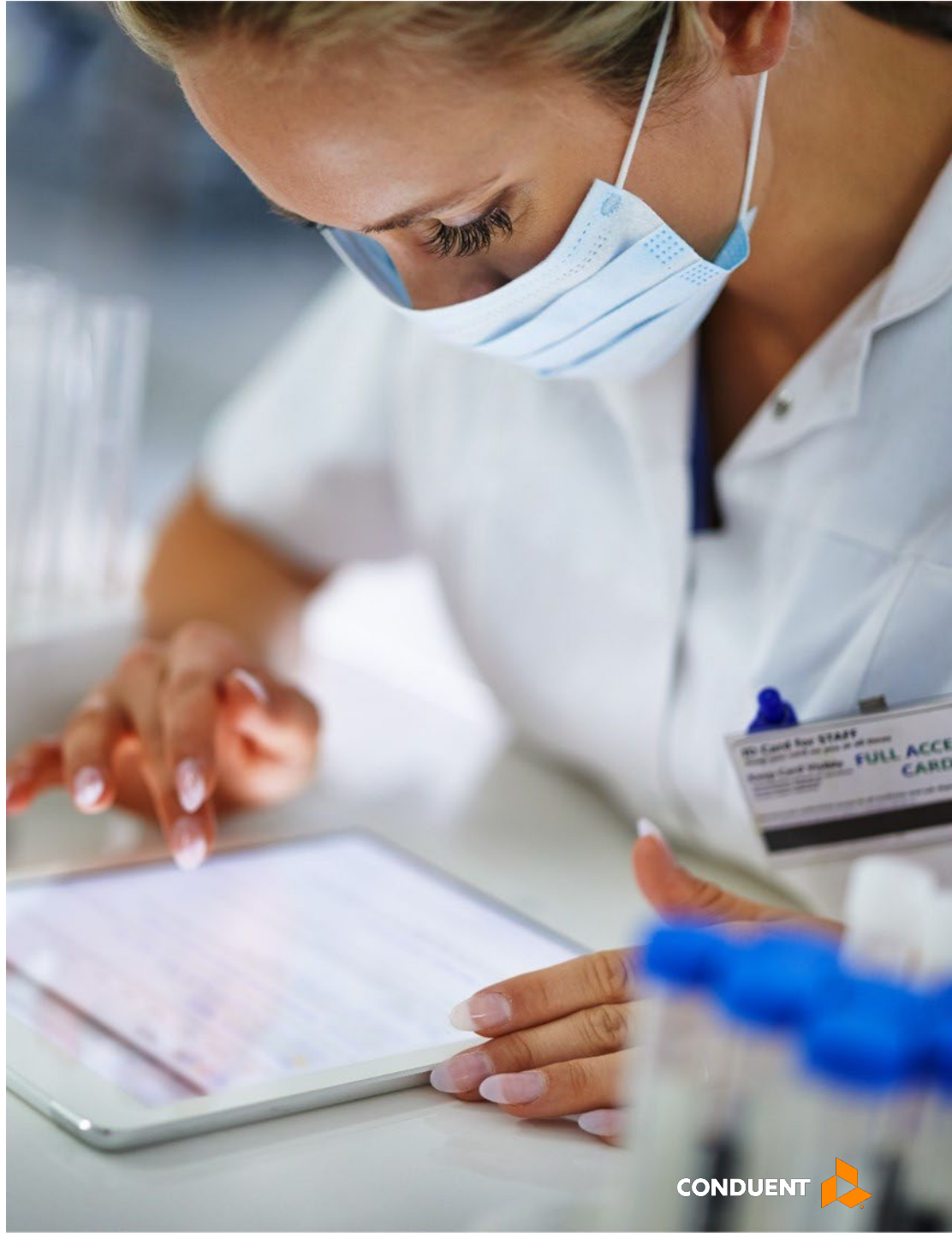
Conduent Overview

Maven® Disease Surveillance and Tracking System
Health Communities Institutes (HCI) Platform

Agenda

- Introductions
- Overview of Conduent
- Overview of Maven® Functionality
- Demonstration of Maven®
- Overview of Healthy Communities Institute (HCI)
- Demonstration of HCI Platform
- Q & A and Next Steps



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Overview of Conduent

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Our History

1970	Firm was established as Consultec, Inc. in Georgia.
1999	Consultec, Inc. was registered in the State of Delaware as a limited liability company (LLC) and its name was changed to Consultec, LLC.
2001	After the company's acquisition by Affiliated Computer Services, Inc. the name was changed to ACS State Healthcare, LLC.
2010	Xerox Corporation acquired Affiliated Computer Services, LLC (ACS).
2012	The name ACS State Healthcare, LLC was changed to Xerox State Healthcare, LLC.
2016	Xerox announces its decision to separate into two standalone publicly traded companies, with one company encompassing Xerox's document technology business and the other comprised of Xerox's business process outsourcing (BPO) business; Xerox completed the separation at the end of 2016.
2017	January 1, 2017: Xerox Services splits from Xerox to become Conduent Inc. The business name of Xerox State Healthcare, LLC changed to Conduent State Healthcare, LLC. Today, Conduent State Healthcare, LLC is a limited liability company and a wholly owned subsidiary of Conduent Incorporated.

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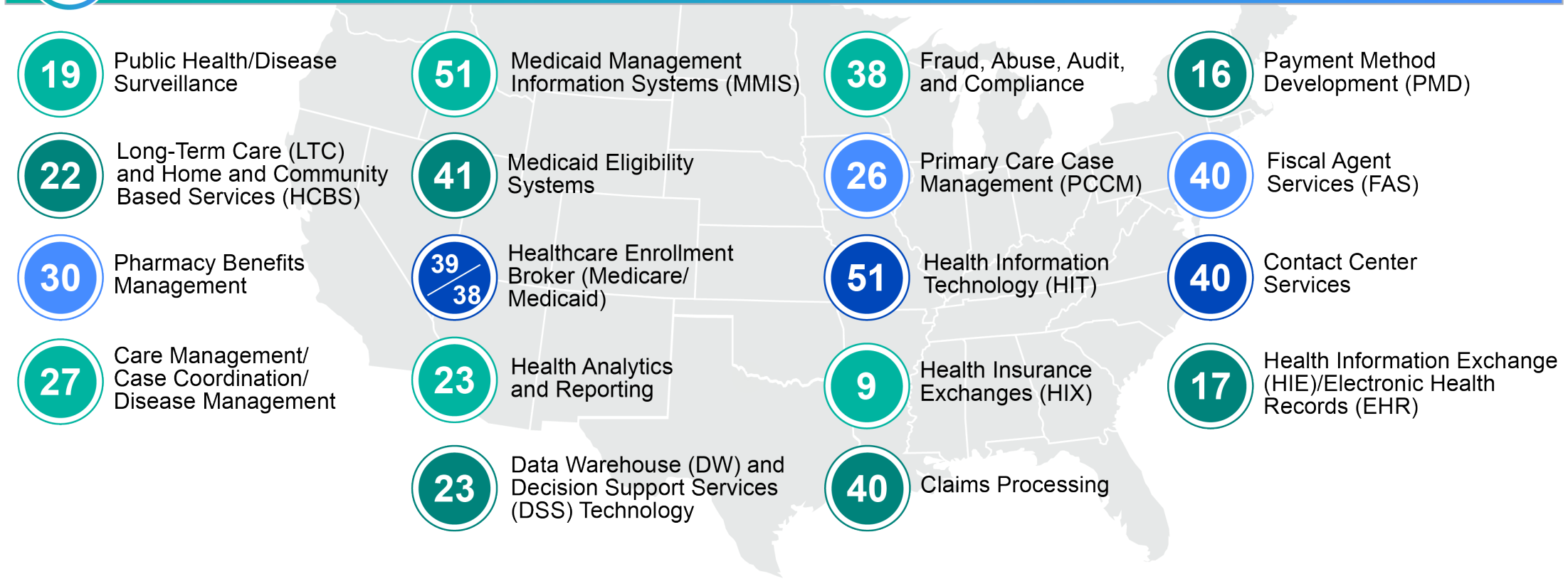
Our Breadth of Experience

51 Years Government Healthcare Experience Nationwide



- **19** Public Health/Disease Surveillance
- **22** Long-Term Care (LTC) and Home and Community Based Services (HCBS)
- **30** Pharmacy Benefits Management
- **27** Care Management/ Case Coordination/ Disease Management
- **51** Medicaid Management Information Systems (MMIS)
- **41** Medicaid Eligibility Systems
- **39/38** Healthcare Enrollment Broker (Medicare/ Medicaid)
- **23** Health Analytics and Reporting
- **23** Data Warehouse (DW) and Decision Support Services (DSS) Technology
- **38** Fraud, Abuse, Audit, and Compliance
- **26** Primary Care Case Management (PCCM)
- **51** Health Information Technology (HIT)
- **9** Health Insurance Exchanges (HIX)
- **40** Claims Processing
- **16** Payment Method Development (PMD)
- **40** Fiscal Agent Services (FAS)
- **40** Contact Center Services
- **17** Health Information Exchange (HIE)/Electronic Health Records (EHR)

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Our Promise to Innovation

Named to Top 15 Service & Technology Provider Standout

In February 2022, Conduent was named a Top 15 Service & Technology Provider Standout by Information Services Group (ISG), a leading global technology research and advisory firm. According to the 4Q 2021 Global ISG Index™, Conduent was among the leading providers in the "Building 15" category for the Americas region, based on annual contract value won over the last 12 months, demonstrated outcomes in case studies, and positive client feedback. This is the fourth consecutive quarter Conduent was named to this index.

Named to the GovTech 100 List

In January 2022, Conduent was named to the GovTech 100, an annual list compiled and published by Government Technology magazine as a compendium of 100 companies focused on, making a difference in, and selling to state and local government agencies across the United States.

Named to Top Training Companies

In August 2021, Conduent was named to two of Training Industry's 2021 Top 20 Training Companies™ lists for the 18th straight year.

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Overview of Maven®

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Maven® Impact on Public Health

Market Share

50+
Public health programs using Maven®

26
Jurisdictions include International, U.S. states, cities, and counties

Scale

2-3
Different programs on average used via Maven® within clients' public health agencies

10+
Different types of surveillance and case management systems within public health

Outcomes

195M+
People are protected through Maven®

100+
All reportable, conditions can be collected and managed using Maven®

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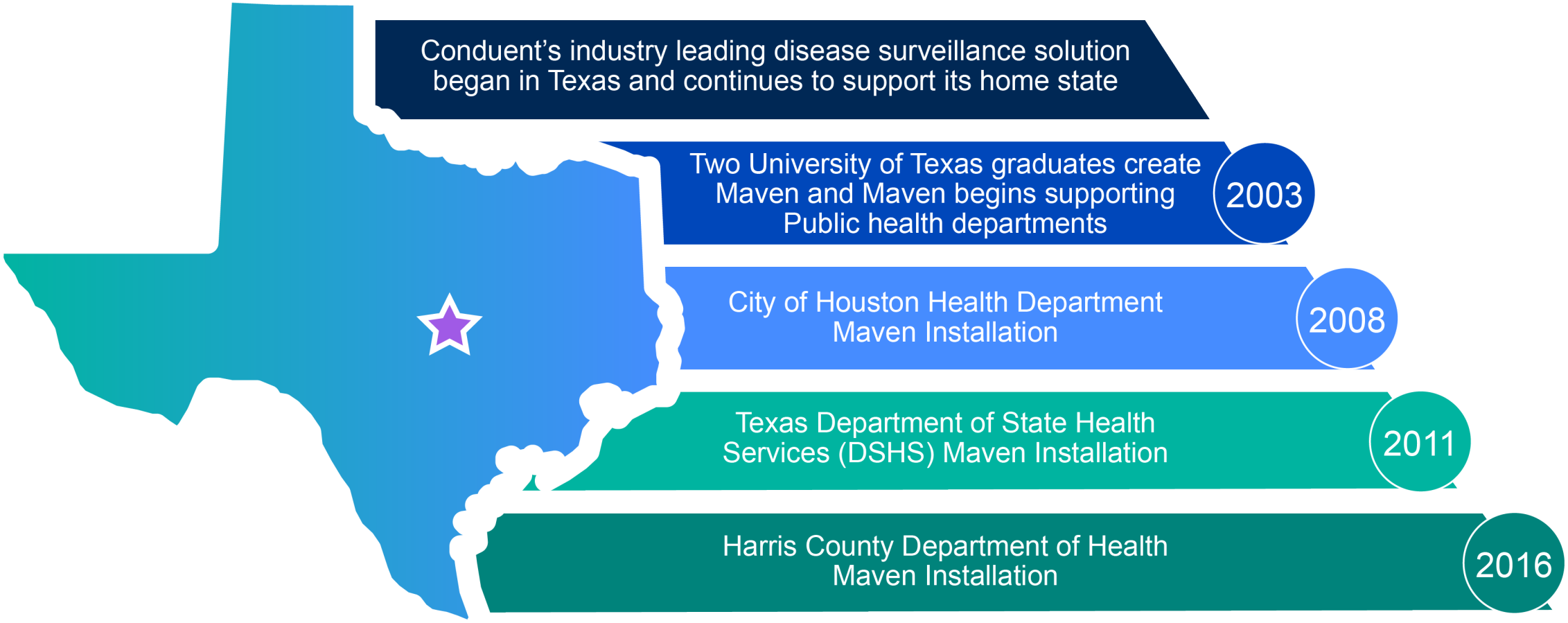
Maven® and Texas



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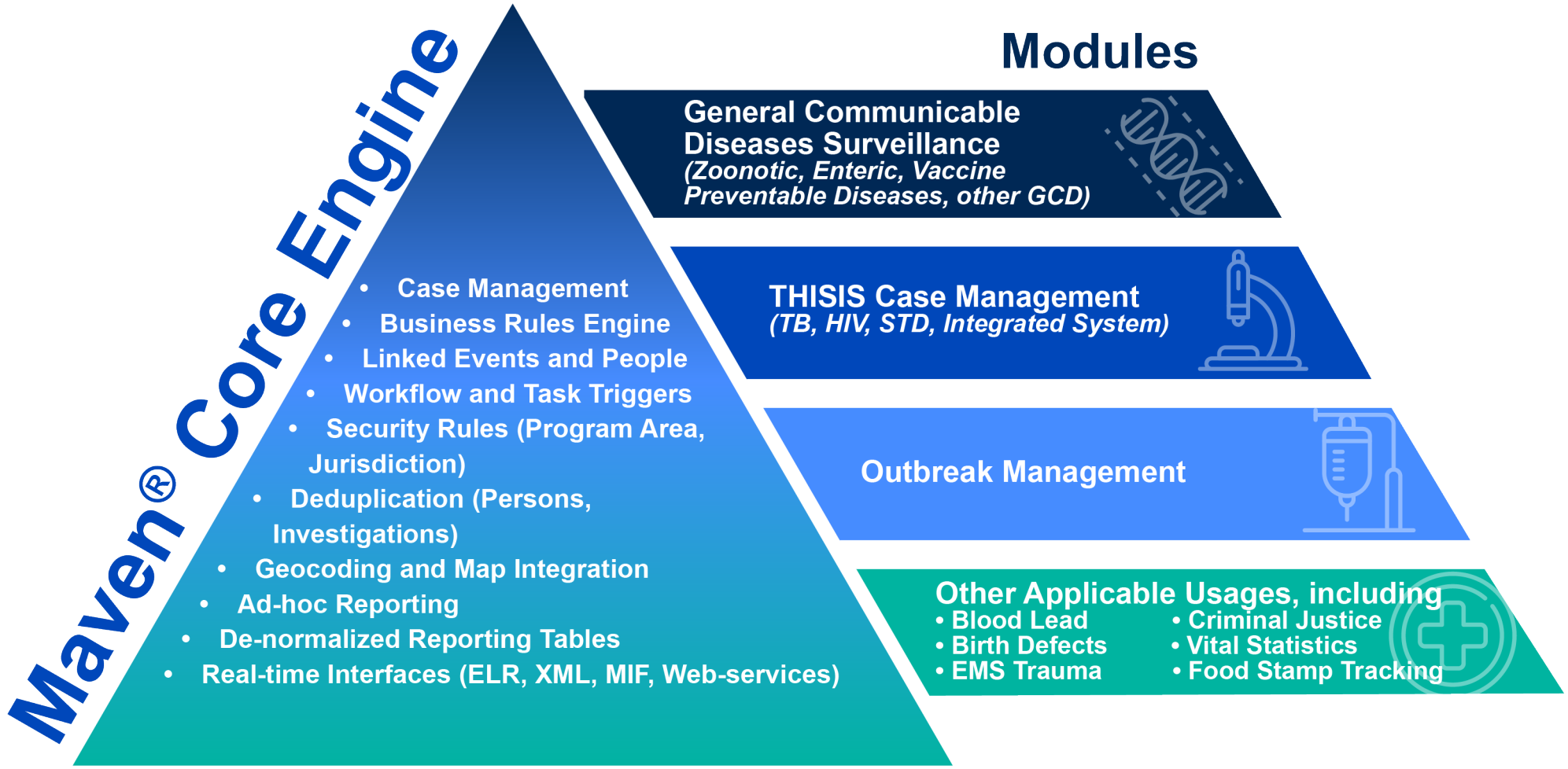
Maven® Core Engine



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Demonstration of Maven®

- Key System Functions
- Reports and Case Summaries
- Integrations
- Outbreak Management

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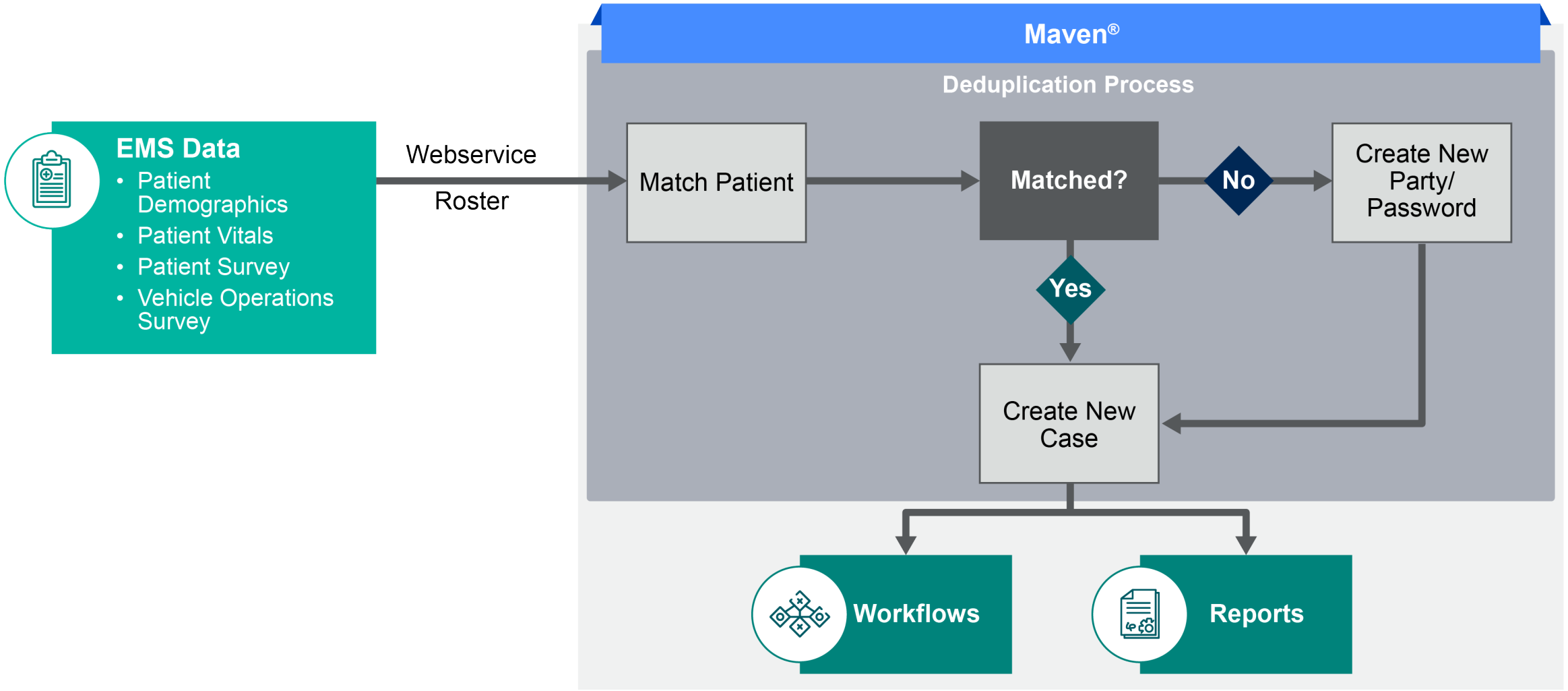
EMS Data to Maven®



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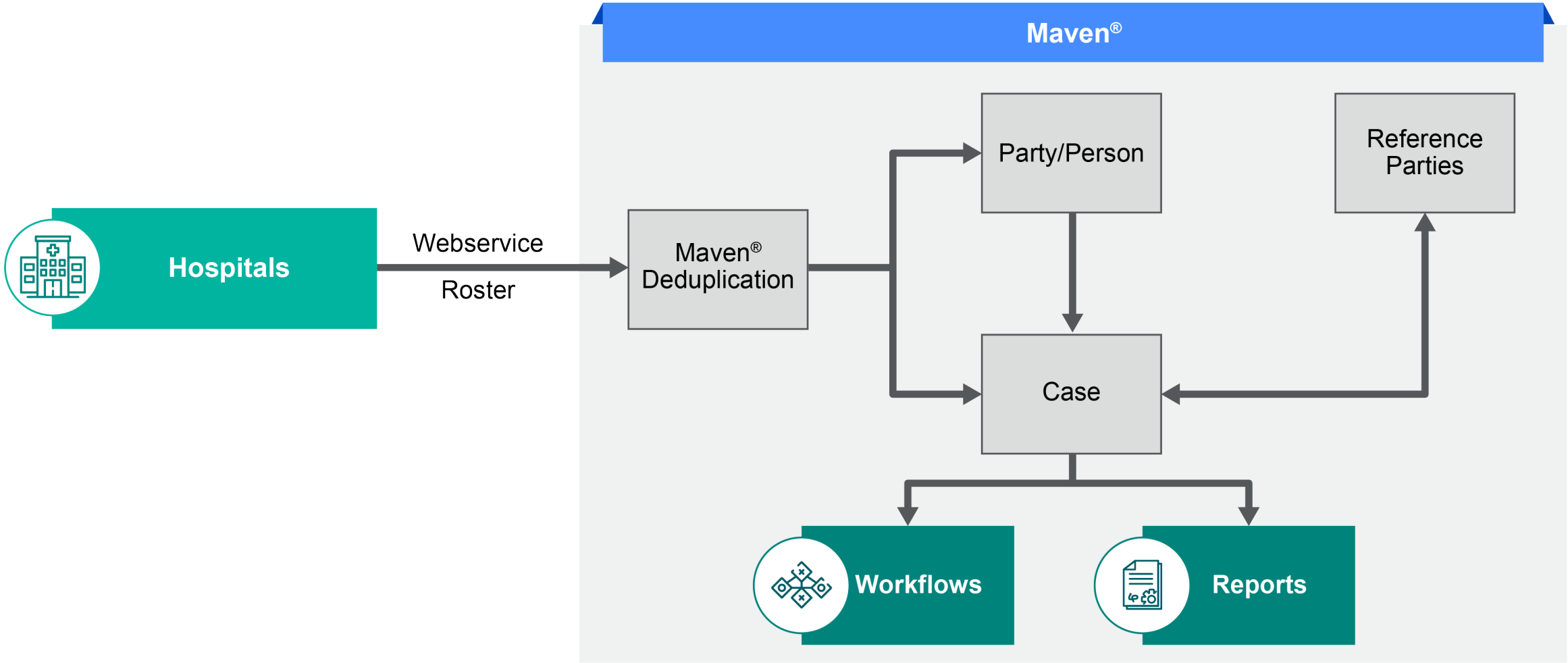
Hospital Bed Reconciliation



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Overview of Healthy Communities Institute (HCI)

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Who We Are

We are a multi-disciplinary team of **public health professionals** providing strategic services and technology for **health equity and community health improvement.**

Impacting 100+ Million lives

100+ community platforms

Over **14** years of experience

250+ community health assessments and plans completed

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CONDUENT

Healthy Communities Institute (HCI) Clients

- Hospitals and Health Systems
- Health Departments
- Collaboratives and Nonprofits

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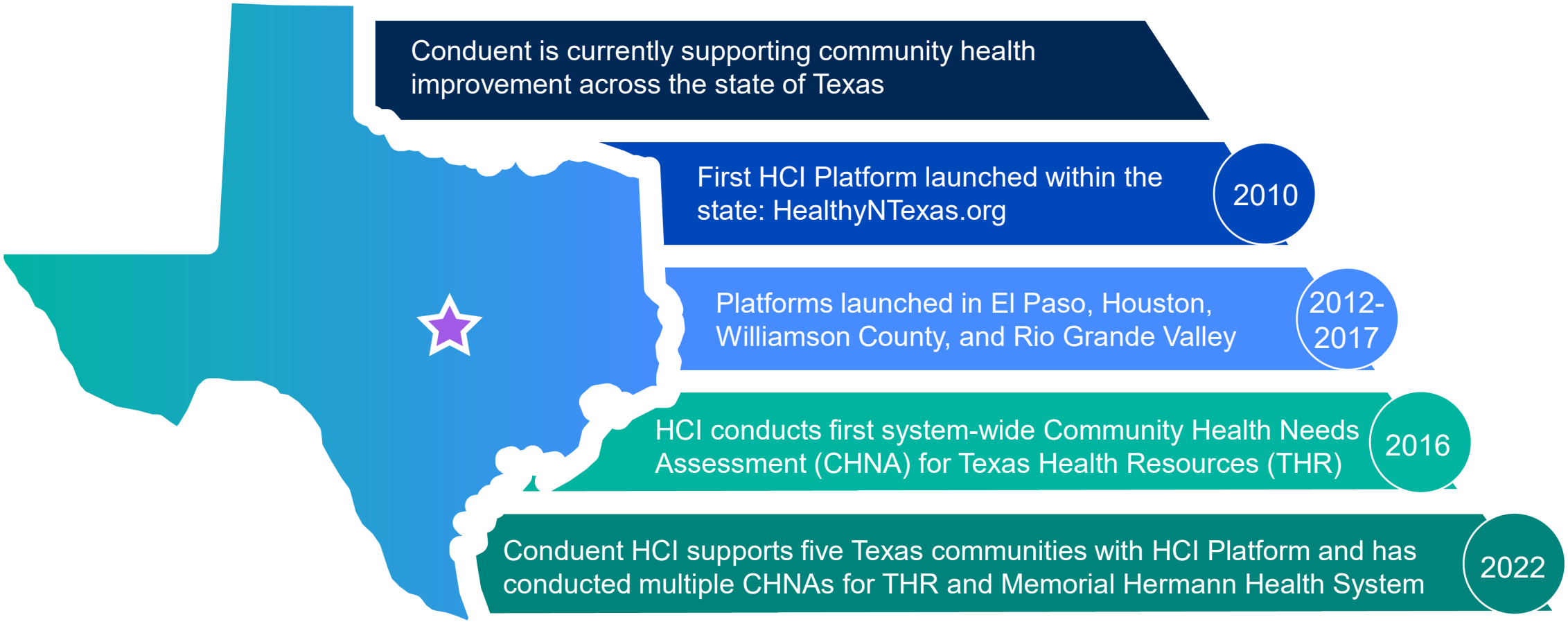
HCI and Texas



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Anticipated Outcomes

Clear and actionable **insights** to advance health equity

Deepened community **partnerships** to sustain action

Improved community health **outcomes**

Multi-sector strategy **alignment**

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Our Approach to Health Equity

Examine disparities: break out data by gender, race/ ethnicity, neighborhood

Analyze social determinants of health

Foster community engagement and multi-sector collaboration

Integrate clinical and community data for comprehensive understanding of barriers and needs

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Health and Quality of Life Data

Health Behaviors, Outcomes, and Access

- Chronic Diseases
- Cancer
- Maternal and Infant Health
- Mental Health and Substance Abuse
- Health Behaviors
- Health Insurance and Access

Social Determinants of Health

- Education
- Economy
- Housing
- Transportation
- Income
- Public Safety
- Environment

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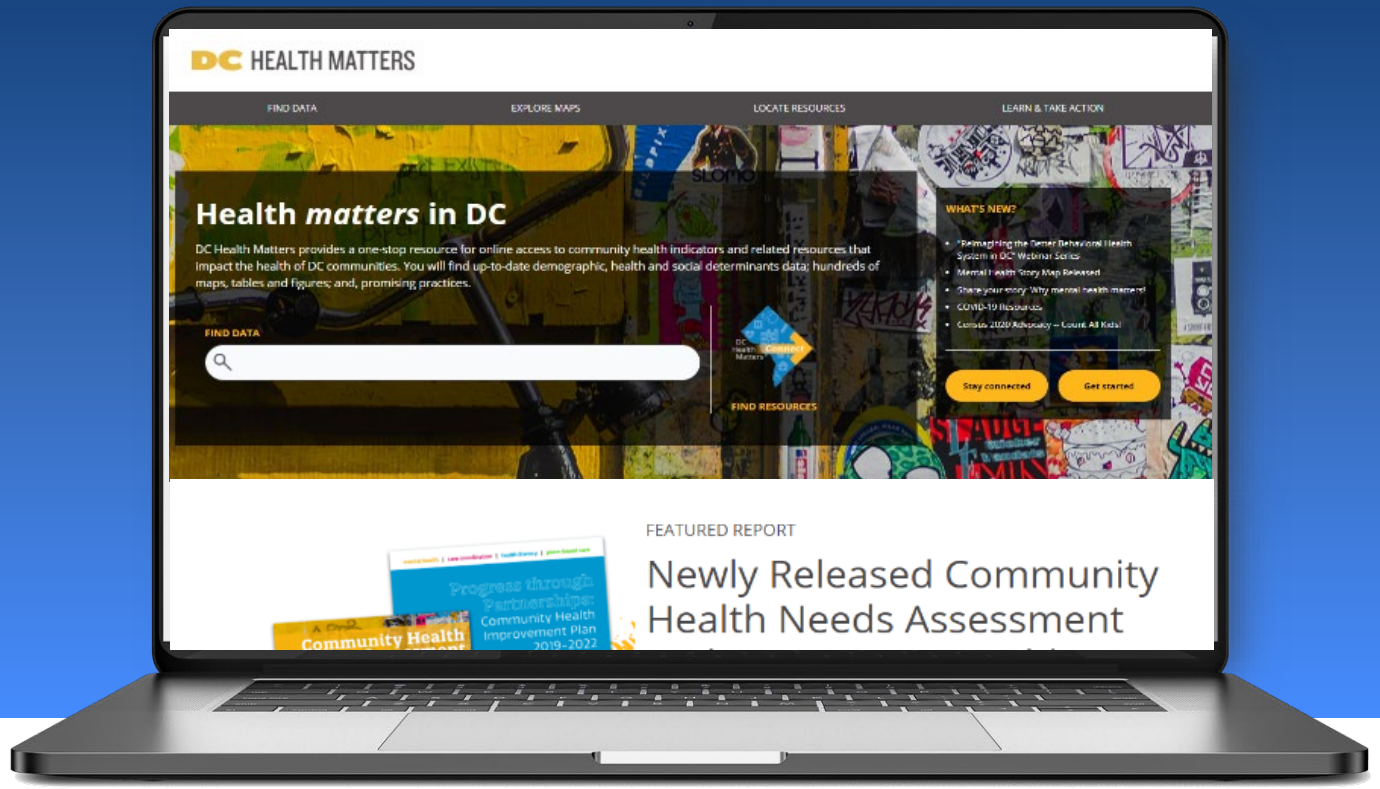
Maven® Product Demonstration



- Customizable platform
- 150+ health, social, and economic data
- Access to dashboards, reporting tools, and library of evidence-based practices
- Ability to incorporate other data sources

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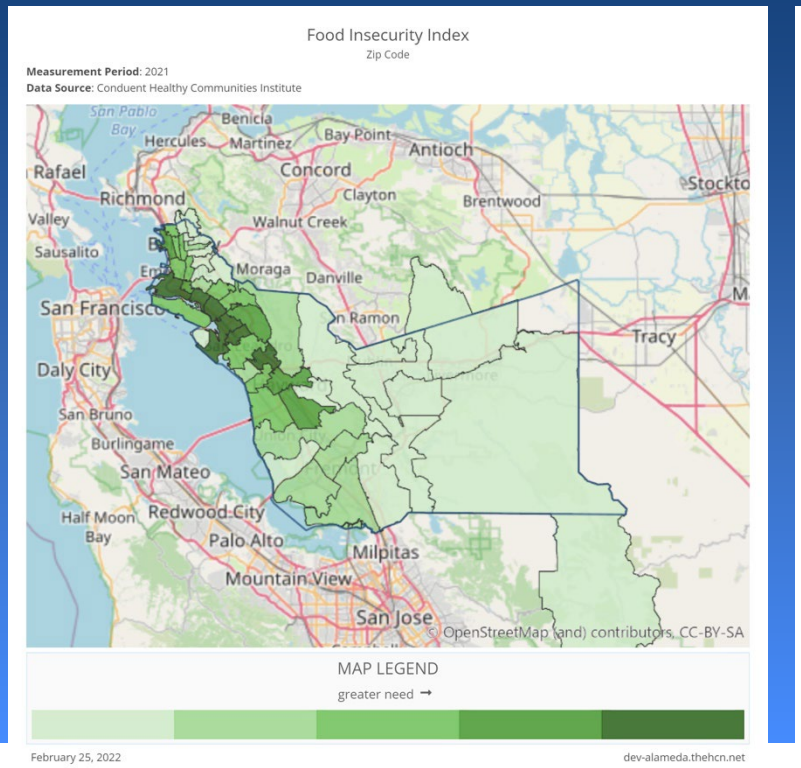
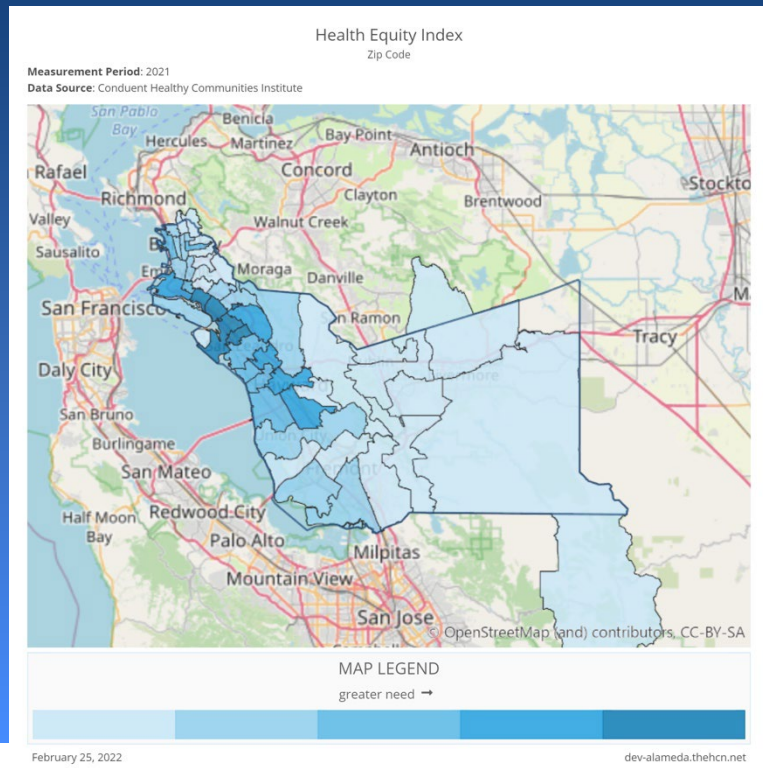
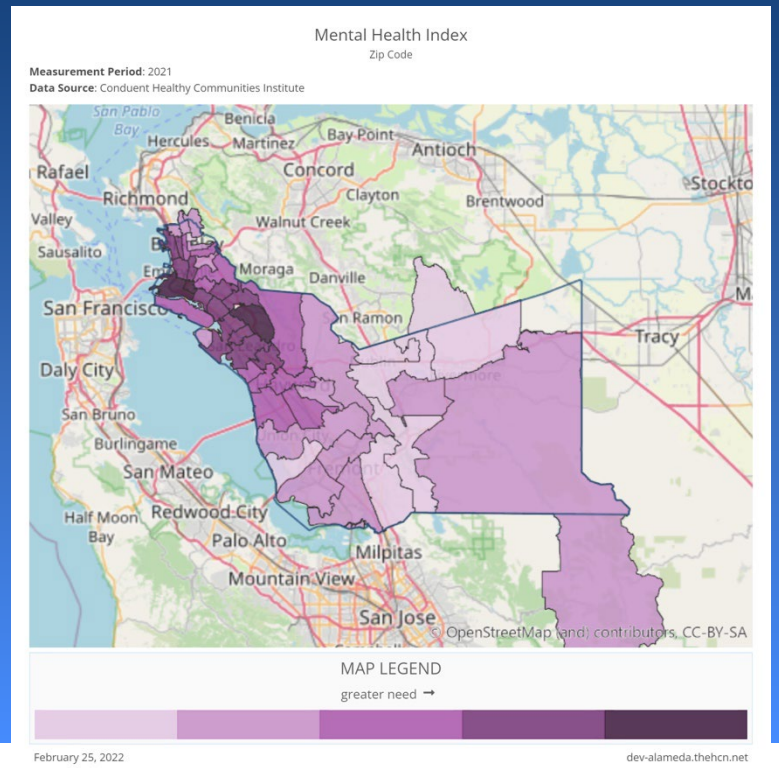
SocioNeeds Index® Suite



Food Insecurity Index



Health Equity Index



Mental Health Index

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SocioNeeds Index® Suite

Food Insecurity Index

- A measure of food access correlated with economic and household hardship
- Considers validated indicators to identify areas at highest risk for experiencing food insecurity

Health Equity Index

- A measure of social determinants correlated with preventable hospitalizations and premature death
- Considers validated indicators to identify areas at highest risk for experiencing health inequities

Mental Health Index

- A measure of social determinants and health factors correlated with self-reported poor mental health
- Considers validated indicators to identify areas for prevention and early intervention

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HCI Platform Demonstration

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Questions

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